Lesson Objectives

* Calmly demand another company to pay for financial damages incurred due to breach of contract
* Apply humble set expressions to ask the other party to lessen demands when it is determined by existing contract or law that your company has wronged the other party
* Persuade another company to reach a settlement instead of going through legal and court proceedings completely
* End the conversation in mutually agreeable but vague ways without providing too much information about your plans legally