**A Delivery Dispute**

**Scenario: Previously, *Party B* ordered 550 boxes of dragonfruit wasabi chocolate cookies from *Party A* at the expo, so *Party A* immediately sent the order, but so far it has not received the payment from *Party B*. Therefore, *Party A* makes a call to *Party B* for compensation.**

A: Our company has already received the receipt signed by your company. Why has your company still delayed payment to this day?

B: Since we have not received all the goods we originally ordered, we have been waiting for you to make up the shortage, and we can only pay in full when the goods arrive.

A: There is a shortage? Would you please let us know how many boxes are missing? Do you have proof?

B: Yes, we have proof of arrival. We ordered 550 boxes, but as of today we have only received 55 boxes.

A: When did your company receive the goods?

B: We received it on the fifth day of last month.

A: We looked up your order and delivery dates. Are you Owner Wang who ordered cookies from us for the first time at the expo? Our sales representative at that time filled in the number you ordered as fifty-five boxes on our company's order record. It has also been delivered as scheduled to the designated delivery location in accordance with the contract. At the same time, the company also has your company's receipt of goods as evidence.

B: The reason why we signed the receipt without an ounce of hesitation was due to our trust in your company. We never imagined that the five hundred and fifty boxes we had ordered would turn into a mere fifty-five boxes. It must have been a mistake by your sales representative when recording the order quantity in the first place.

A: We have to investigate this matter further. If it was our fault in the first place, we are also willing to make up for the remaining goods. But even so, your company should have raised the issue of shortage when receiving the goods, instead of signing and then resolutely delaying payment. Otherwise, according to law, once the goods are delivered and accepted, the ownership will be transferred, and the seller will no longer be responsible for any risks related to the goods.

B: You are right after all, we really shouldn't have signed and received the goods hastily. Although we do not know why this kind of random misunderstanding happened, we are still willing to continue to negotiate with your company to solve this problem.